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Hocking, Wendy A - Washington, DC

From: Owens, Sharon - Washington, DC
Sent: Friday, November 11, 2011 3:10 PM
To: Betman, Mitzi R - Washington, DC; LaChance, Susan M - Washington, DC
Subject: FW: PMG PostCom Members Webinar - November 10, 2011, 10:00 Eastern Attendee Q&A
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Great feedback on Pat. Much praise about his honesty, candor, transparency and enthusiasm. Here are a few responses to "what did you like about the webinar" I wanted to specifically pass along:

"Really good to hear from the PMG reassuring that he is on top of things and cares about his customers."

"Mr. Donohue's candid, frank and practical style, coupled with his thorough knowledge of the matter."

"Mr. Donohoe was very informative, well spoken, and enjoyable to listen to."

By the way, GAO was on and commented "This kind of presentation given quarterly by Pat Donahoe or Joe Corbett would be useful."

From: Senne, Wanda [mailto:wsenne@worldmarkinc.com]
Sent: Thursday, November 10, 2011 12:08 PM
To: Owens, Sharon - Washington, DC; Dodson, Tonya A - Washington, DC; Dixon, Connie F - Washington, DC
Cc: jlowrance@postcom.org
Subject: PMG PostCom Members Webinar - November 10, 2011, 10:00 Eastern Attendee Q&A

Hi,

Thank you all so very much for finding time in Pat's schedule to present, and for your time to practice and get me the slide deck.

Pat did an outstanding job and I know he answered many questions that were significant to PostCom members and guests.

I attached an Excel document that will show you the company, location, and title of the attendee along with their questions. I think Pat answered all of them with the exception of what a price will be for a specific product (which I didn't ask as that detail can be found in the filing). I don't have Anthony's email address, so if he needs this report, will you please forward it to him for me?

I really had a lot of fun working with y'all.

Take care,

Wanda Senne, MDP

National Director Postal Development

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12/23/2011